

TECHNICAL SUPPORT DOCUMENTATION (Procedure)

25-PDVC Bottom Auger Not Turning	Model involved		
	25-PDVC		
	Serial Numbers		Pages
	All	to	All
			1 of 1

Important before any troubleshooting attempt:

Unplug stove and remove back panel. Once this is done plug stove back in.

1. 25-PDVC Bottom Auger Not Turning

Steps	Description
1.01	First have stove unplugged and back panel off. You will need a 5/16 socket and ratchet to remove back panel
1.02	Check and see if the bottom auger motor lifts, up and down. If not, this means it is jammed. This can be caused by carbon build up in front of auger tube. In order to remove the buildup, chip it out with a hammer and chisel or flat head screwdriver. Once it has broken free try the stove again.
1.03	If it is still not working swap wires from top motor to bottom motor and bottom motor to top. If the top works but the bottom still does not this means that the auger motor will need to be changed.
1.04	If the bottom is turning and the top is not check for lose wires. If there are not any loose wires, then this means that you have a bad control panel, and it needs to be replaced.