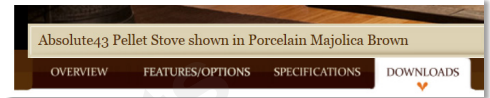


The software update file can be used for all Harman product with the EASY Touch Control. The software update file has been placed in the downloads tab of each unit, for your convenience.

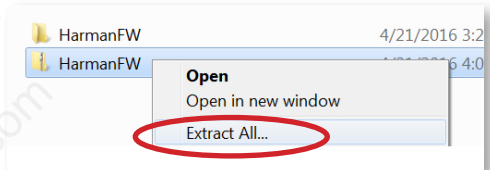
1. Go to downloads tab of any Harman pellet stove with EASY Touch Control and find the software update area. (Example: <http://www.harmanstoves.com/Products/Absolute43-Pellet-Stove.aspx?page=Downloads>).



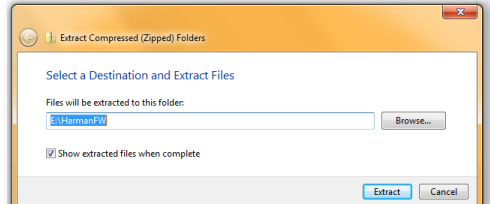
2. Insert a USB drive into your computer. If the USB has a HarmanFW folder on it, delete the folder. Click on the EASY Touch Control software update and "Save As" to the USB (example: E:\ drive).



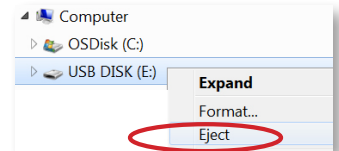
3. Go to the location of the file you just saved. Right click on the HarmanFW.zip file and select Extract All.



4. When prompted to select the location for the files, select the USB. (example E:\HarmanFW), then press Extract.



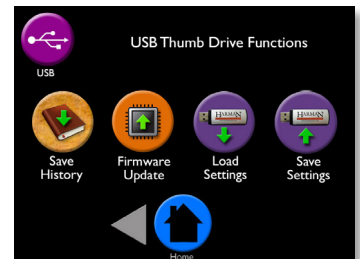
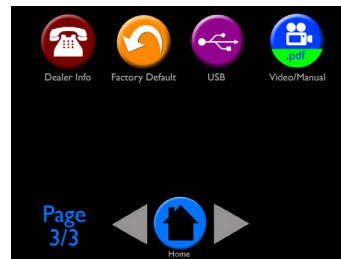
5. After progress bar is complete, right click on the USB drive (example E:\) then click Eject to safely remove the USB drive from your computer.



6. Place the USB drive into the programming port on the side of the EASY Touch Control.



7. Go to menu page 3/3 and press the the USB icon. On the USB screen, press the Firmware Update icon and select Yes, You Are Sure to load software update.



8. The EASY Touch Control will automatically upload the software update into the EASY Touch Control. The display will flash, for approximately one minute, then yellow text will scroll on the screen for one minute. The Harman logo or Language Selection will appear when complete. Remove the USB drive from the EASY Touch Control.

Software Update Instructions, Continued

Notes:

- You can verify the software update by going to Diagnostics page 5/6 which should coincide with the revision number (Example: 16.02.02)
- You can use any USB drive, however your Harman pellet stove was shipped with a Harman USB drive. The USB must be formatted using FAT or FAT32 file system or the file will not be recognized.
- Software updates may include added features, icons, or corrections
- Your settings and schedule (if set) will not be overridden during the software update process
- Call your Harman dealer if you need assistance

Troubleshooting:

If the update fails, the touch display may go dark or have missing text/icons. This could happen if there is a faulty USB drive, power failure, or if the USB drive was removed too soon.

To correct:

- Unplug the stove from the power outlet
- On a new USB drive, download the software update from the Harman website
- Insert the new USB drive
- Plug the stove cord back into the power outlet – the software will update automatically upon power up